

New York City Department of Correction
Monthly Report on Medical Appointment Non-Production March 2026

Pursuant to Local Law 132 of 2019, the Department is required to report on a monthly basis an aggregate report on non-production of individuals in custody to scheduled medical appointments (i.e., encounters). Individuals in custody can refuse an appointment at any time. The Department recognizes the importance of medical care for incarcerated individuals but does not use force to compel them to go to their appointment.

Individuals seeking the medical care provided by Correctional Health Services (CHS) can use the Sick Call Triage phonenumber to request a medical appointment. Individuals with chronic conditions or those requiring a close follow up appointment frequently have appointments automatically scheduled for them by CHS. The Department tracks the number of medical appointments (i.e., encounters) scheduled by CHS at facility clinics, elsewhere on Rikers Island, or off-island for any number of reasons, including but not limited to medical, medication distribution, dental, mental health, Brad H discharge planning, and on-island/off-island specialist appointments. On a given day, individuals may have more than one scheduled appointment and they may not complete any or all appointments for a variety of reasons; production to each medical encounter is tracked and reported separately. The below data represents the number of CHS scheduled medical appointments for which an individual was not produced in the month of March 2026.

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March 2026 Overall Non-Production Report									
Facility	Court	Visits	Production Refusal¹	Walkout²	Programming	Barbershop	Recreation	Other³	Total
EMTC	820	8	1,001	62	15	13	23	204	2,149
GRVC	180	13	1,158	12	9	2	13	79	1,466
NIC	104	0	131	14	10	0	22	75	356
OBCC	123	1	4,774	69	9	1	1	2,375	7,353
RESH	54	1	104	2	0	0	0	3	164
RESH ANNEX	38	2	219	2	1	0	1	5	268
RMSC	243	2	12	32	17	2	0	78	394
RNDC	159	7	1,871	31	9	4	52	312	2,445
WEST	73	7	109	135	2	3	6	57	392
Total	1,794	41	9,379	359	72	25	121	2,953	14,987

¹ Production Refusal is a term used to describe an instance of an incarcerated individual refusing to be escorted to the clinic for their CHS scheduled medical appointment. In such cases, CHS may reschedule the appointment for a later time or date.

² Walkout is a term used to describe an instance of an incarcerated individual leaving the clinic before being seen by a healthcare professional. In such cases, CHS may reschedule the appointment for a later time or date.

³ Other includes but is not limited to instances where an incarcerated individual chooses to instead attend a work assignment, law library, school or religious services or when maximum clinic capacity has been reached, when no escort is available, or when movement is limited due to a lockdown, search, or alarm.

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March 2026 Production Refusal Reasons				
Facility	"I do not want the service/I do not want to go to the service"⁴	"I am Not Coming Now and Will Come Later"	No Reason Provided	Total
EMTC	1,000	1	0	1,001
GRVC	979	161	18	1,158
NIC	124	0	7	131
OBCC	2,204	2,570	0	4,774
RESH	104	0	0	104
RESH ANNEX	219	0	0	219
RMSC	3	0	9	12
RNDC	1,815	6	50	1,871
WEST	99	2	8	109
Total	6,547	2,740	92	9,379

March 2026 Walkout Reasons				
Facility	"Upon Entry, I do Not Want to Wait"	"I Am No Longer Waiting for the Appointment"	No Reason Provided	Total
EMTC	56	4	2	62
GRVC	3	3	6	12
NIC	1	0	13	14
OBCC	57	12	0	69
RESH	1	0	1	2

⁴ In some instances, appointments are requested by incarcerated individuals, while in others, CHS schedules follow-up appointments based off their initial assessment. If an individual requests an appointment but no longer wants the service, an additional appointment is scheduled at the discretion of CHS.

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RESH ANNEX	2	0	0	2
RMSC	6	2	24	32
RNDC	13	3	15	31
WEST	9	8	118	135
Total	148	32	179	359